Frequently Asked Questions – Chamber of Commerce

* How many vehicles can I cover

*Fleet Breakdown can cover from 1 – 500 vehicles.*

* What sort of vehicles can I cover?

*Breakdown assistance is available for cars, vans, minibuses, or motorcycles which meet the specifications set out below.*

*Maximum Vehicle Weight: 3.5 tonnes (3,500kg) GVW gross vehicle weight*

*Maximum Vehicle Width: 7ft 6in (2.3m)*

*Maximum Vehicle Height: 9ft 6in (2.9m)*

* Can I get cover when travelling to Europe?

European Breakdown cover (Fleet Europe) cover is optional for vehicles under 3.5 tonnes GVW. Cover is provided in over 40 European countries.

* Is cover available for vehicles over 3.5 tonnes GVW

*The AA have a specialist rescue service for vehicles over 3.5 tonnes GVW which provides assistance in the UK or Europe. To apply please contact 0800 316 0410 for an application form.*

* Is my caravan/trailer covered

Assistance will also be provided for a caravan or trailer which was on tow at the time of the breakdown, subject to the dimensions.

* Who can purchase Fleet breakdown cover?

A company or other organisation who are members of the British Chamber of Commerce.

* Does it cover me or the car?

Fleet Breakdown covers the vehicles that have been registered with the AA for 24 hours at the time assistance has been requested.

* How do I purchase breakdown cover?

By either calling 0800 55 11 88 opt. 1 Monday – Friday 9am – 5pm

or the dedicated URL - [AA Business Breakdown Cover / BCC](AA%20Business%20Breakdown%20Cover%20/%20BCC)

* Where can I get the promotion code from?

To obtain the promotion code, please contact your local Chamber.

* How quickly can the cover be arranged?

Cover can be arranged Monday to Friday 9am – 5pm or online and the vehicle will be covered 24 hours after joining.